

**3 Gloucester Gate
Regent's Park
London
NW1 4HG**

**Mel Seaga Smith
Paintcraft
Unit 11-119/121 Nathan Way
Woolwich Industrial Estate
West Thamesmead
London SE28 0AQ**

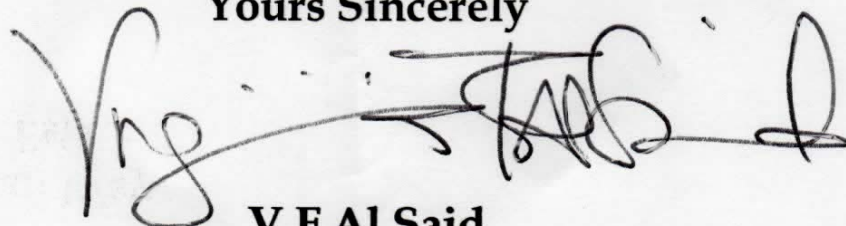
July 21st 2008.

Dear Mr Smith,

This is to confirm on paper what I said to you when you were decorating the properties at the south end of Gloucester Gate.

In the past 30 years we have experienced a number of different companies undertaking the mandatory 4 years decorations & it is a pleasure to write that in our opinion the decoration job your company has undertaken is much superior to the work done in previous years. Also your men have been polite, cheerful & helpful throughout, which makes such a difference to the stress of having scaffolding up for longer than usual due to winter weather and your having to do the job at the worst time of the year. It can't have been easy for you or for your team.

Yours Sincerely

A handwritten signature in black ink, appearing to read 'V.F. Al Said', written over a horizontal line.

V.F. Al Said